

FIRST[®]

TRUCK CENTRE

Service Invoice

PG Western Star
5239 Continental Way
Prince George, BC V2N 5S5
Phone: 250.561.0646
Fax: 250.562.3260
DTNA: AWARD

Invoice No.	R006037043:01
Invoice Date	03/31/2020
Arrival Date	03/23/2020
P.O. No	
Customer No	&WWSTAR
Terms	INTERN
Unit No.	228841
Customer Unit	C78
GST No.	11940 1776 RT0005

Bill To:
WARRANTY WESTERN STAR
, TSM 3P5
Ph: (250)267-4100
Cell: (250)305-9064

Owner:
T & B BEST CONTRACTING LTD
BOX 492
CHETWYND, BC V0C 1J0
Ph: (250)267-4100
Cell: (250)305-9064

Year: 2020	Make: WESTERN STAR	Model: 4900FA	Vin: 5KKPAED14LPLT8197
Colour: SILVER/ SABLE	License:	Odometer In: 111,398	In Service Date: 09/16/2019
Advisor: 6414	Reviewer: 6408	Engine Hrs: 0	ESN/Make: 473910S0697846-DETROIT

Job# 1 MOBILE		MW	MOBILE UNIT
CLAIM NUMBER# Z0009311			
CONDITION	CLUTCH CUST COMP CLUTCH NOT ENGAGING DIAGNOSE AND REPAIR AS REQ		
CORRECTION	SERVICE CALL TO T BEST SHOP. INSPECT CLUTCH HANGING UP. REMOVED LOWER INSPECTION COVER. FOUND BITS OF METAL IN HOUSING. REMOVED DRIVE SHAFT AND PTO REMOVED EXHAUST. REMOVED TRANS. REMOVED CLUTCH. INSTALLED RE SURFACED FLY WHEEL. TORQUED BOLTS. INSTALLED NEW CLUTCH WITH NEW CLUTCH BRAKE. INSTALLED IN TRUCK. TORQUED BEL HOUSING BOLTS AND CLUTCH BOLTS TO SPEC. RE INSTALLED ENGINE MOUNTS. USED NEW ONES. INSTALLED PTO PUMP. INSTALLED DRIVE SHAFT. TORQUED STRAPS TO SPEC.		
QTY	ITEM	DESCRIPTION	
	MR	MOBILE UNIT REPAIR WORK	
		TECH NO. 6537	
1	006F/SP 309708 32	CLUTCH-ADVANTAGE SELFADJUST 15	
1	006F/SBN 6306 2RSJSKF	TAPERED BEARING	
12	006F/DDE A0029905500	BIHEX BOLT	
8	006X/7/16X21/2C8P	GR8 CRSE PLTD BOLT	
8	006X/7/16LW8P	GR8 PLTD LOCKWASHER	
1	006F/DDE A0159974946	SEAL	
5	006F/ABP N35 50PLS	CLAMP-SIN,STAINLESS STEEL,PRE-	
1	006F/SP 250 70 18X	BEARING CAP ASSY	
1	006F/SP 127760	BRAKE-CLUTCH BRAKE DISC ASSEMB	
1	006F/FUL 4305294	GASKET	

Job# 2 TRAVEL	MW	MOBILE TRAVEL
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CLAIM NUMBER# Z0009311

CONDITION MOBILE TRAVEL
CORRECTION TRAVEL PG TO CHETWYND

QTY	ITEM	DESCRIPTION	
	MTRAVEL	MOBILE UNIT TRAVEL	TECH NO. 6537
(1)	MLAB	TRAVEL TIME NOT COVERED	

Job# 4 MOBILE MW MOBILE UNIT

CLAIM NUMBER# Z0009312

CONDITION ENGINE MOUNTS
CORRECTION REPLACED POUNDED OUT MOTOR MOUNTS AS REQ

QTY	ITEM	DESCRIPTION	
	ENGINE	ENGINE	TECH NO. 6537
2	006F/HUN 144917168930	MOUNT,MOTOR RUBBER	
4	006F/HUN 144917156380	MOUNT,MOTOR RUBBER	



E

**** Should your wheels be removed for any reason, please have them re-torqued after 150 kilometres ****

As an Elite Support dealer, we inspect every job for quality of workmanship. A Quality Inspection Report is completed by a factory trained technician at the end of your repair.

Your QI report for RO# R006037043:01

was completed by staff ID # -
on -

Please Remit Payment to:

First Truck Centre BC North Inc
5239 Continental Way
Prince George, BC V2S 8E8

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TRUCK CENTRE

Service Invoice

PG Western Star
5239 Continental Way
Prince George, BC V2N 5S5
Phone: 250.561.0646
Fax: 250.562.3260
DTNA: AWD

Invoice No.	R006039898:01
Invoice Date	12/28/2020
Arrival Date	12/06/2020
P.O. No	
Customer No	&WDET
Terms	INTERN
Unit No.	228841
Customer Unit	C78
GST No.	11940 1776 RT0005

Bill To:

WARRANTY DETROIT
EDMONTON, AB T5M 3P5
Ph: (250)267-4100
Cell: (250)305-9064

Owner:

T & B BEST CONTRACTING LTD
BOX 492
CHETWYND, BC V0C 1J0
Ph: (250)267-4100
Cell: (250)305-9064

Year:	2020	Make:	WESTERN STAR	Model:	4900FA	Vin:	5KKPAED14LPLT8197
Colour:	SILVER/ SABLE	License:		Odometer In:	260,060	In Service Date:	09/16/2019
Advisor:	6421	Reviewer:	6420	Engine Hrs:	0	ESN/Make:	47391050697846-DETROIT

Job# 1 MOBILE	MWE	MOBILE UNIT
CLAIM NUMBER# Z0011011		
CONDITION	S/C TO CHETWYND FOR NO TURBO BOOST, DIAG & ADV	
CORRECTION	SERVICE CALL TO CHETWYND, 10KM ON BRULE HAUL RD. REMOVED INTAKE PIPING AND TURBO. FOUND BROKEN TURBINE SHAFT. FOUND PIECES THAT BROKE OFF WENT THROUGH THE APT CAUSING PROGRESSIVE DAMAGE. ORDERED APT AND RETURNED 4 DAYS LATER. INSTALLED NEW APT AND NEW TURBO AS REQ. CLEANED INTAKE PIPING AND RAN TRUCK. VERIFIED, GOOD BOOST. TEST DROVE DOWN HAUL ROAD AND CHECKED FOR LEAKS, NO LEAKS FOUND. JOB COMPLETE.	
QTY	ITEM	DESCRIPTION
	MR	MOBILE UNIT REPAIR WORK TECH NO. 6537
1	006F/DDE EA4730962099	TURBO
	** Remanufactured Part **	
1	006F/DDE EA4730962099-CORE	** Clean Core **
4	006F/DDE A0219901101	HEX HD BOLT
1	006F/DDE A4730960480	METAL SEAL
1	006F/DDE A0019954102	PIPE CLAMP
1	006F/DDE A5411870080	GASKET
1	006F/DDE A0189973145	O-RING
1	006F/DDE EA4722300834	TURBO
1	006F/DDE EA4722300834-CORE	** Clean Core **
1	006F/DDE A0029951502	CLAMP DEVIN
1	006F/DDE A4729970245	O-RING DEVIN
1	006F/DDE A4720960180	METAL GSKT devin
1	006F/DDE A4721870301	O/RTN PIPE DEVIN



1	006F/DDE A4729971045	SEAL RING DEVIN
1	006F/DDE A0019954102	PIPE CLAMP DEVIN
1	006F/DDE A0019957302	PIPE CLAMP
1	006F/DDE A4721421380	METAL GSKT
		DDE EA4730962099-CORE DEVIN 12/14/2020
		DDE EA4722300834-CORE DEVIN 12/14/2020

Job# 2 TRAVEL		MWE	MOBILE TRAVEL
CLAIM NUMBER# Z0011011			
CONDITION	MOBILE TRAVEL - ANY TRAVEL NOT COVERED FOR THIS REPAIR CAN BE BILLED TO R006039897		
CORRECTION	TRAVEL TIME INCLUDES TO AND FROM CHETWYND AND TO AND FROM 10KM ON BRULE HAUL ROAD (1.5 HOURS EACH WAY)		
	2 TRIPS TO CHETWYND 4 HOURS EACH (8 HOURS TOTAL) X 2 - 16 HOURS		
	PLUS 3 HOURS TRAVELLING TO THE BRULE HAUL ROAD AT 10KM (TWO TRIPS AS WELL)		
	UNIT BROKEN DOWN ON SIDE OF ROAD		
QTY	ITEM	DESCRIPTION	
	MTRAVEL	MOBILE UNIT TRAVEL	TECH NO. 6537

**** Should your wheels be removed for any reason, please have them re-torqued after 150 kilometres ****

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Your QI report for RO# R006039898:01

was completed by staff ID # -
on -

Please Remit Payment to:

First Truck Centre BC North Inc
5239 Continental Way
Prince George, BC V2S 8E8

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TRUCK CENTRE

Service Invoice

PG Western Star
5239 Continental Way
Prince George, BC V2N 5S5
Phone: 250.561.0646
Fax: 250.562.3260
DTNA: AWD

Invoice No.	R006040125:01
Invoice Date	12/29/2020
Arrival Date	12/29/2020
P.O. No	
Customer No	&WDET
Terms	INTERN
Unit No.	228841
Customer Unit	C78
GST No.	11940 1776 RT0005

Bill To:

WARRANTY DETROIT
EDMONTON, AB T5M 3P5
Ph: (250)267-4100
Cell: (250)305-9064

Owner:

T & B BEST CONTRACTING LTD
BOX 492
CHETWYND, BC V0C 1J0
Ph: (250)267-4100
Cell: (250)305-9064

Year:	2020	Make:	WESTERN STAR	Model:	4900FA	Vin:	5KKPAED14LPLT8197
Colour:	SILVER/ SABLE	License:		Odometer In:	260,060	In Service Date:	09/16/2019
Advisor:	6421	Reviewer:	6420	Engine Hrs:	0	ESN/Make:	47391050697846-DETROIT

Job# 1 MOBILE		MWE	MOBILE UNIT	
CLAIM NUMBER# Z0011011				
CONDITION	S/C TO CHETWYND FOR NO TURBO BOOST, DIAG & ADV			
CORRECTION	SERVICE CALL TO CHETWYND, 10KM ON BRULE HAUL RD. REMOVED INTAKE PIPING AND TURBO. FOUND BROKEN TURBINE SHAFT. FOUND PIECES THAT BROKE OFF WENT THROUGH THE APT CAUSING PROGRESSIVE DAMAGE. ORDERED APT AND RETURNED 4 DAYS LATER. INSTALLED NEW APT AND NEW TURBO AS REQ. CLEANED INTAKE PIPING AND RAN TRUCK. VERIFIED, GOOD BOOST. TEST DROVE DOWN HAUL ROAD AND CHECKED FOR LEAKS, NO LEAKS FOUND. JOB COMPLETE.			
QTY	ITEM	DESCRIPTION		
	MR	MOBILE UNIT REPAIR WORK		TECH NO. 6537
1	006F/DDE EA4730962099	TURBO		
	** Remanufactured Part **			
4	006F/DDE A0219901101	HEX HD BOLT		
1	006F/DDE A4730960480	METAL SEAL		
1	006F/DDE A0019954102	PIPE CLAMP		
1	006F/DDE A5411870080	GASKET		
1	006F/DDE A0189973145	O-RING		
1	006F/DDE EA4722300834	TURBO		
1	006F/DDE A0029951502	CLAMP DEVIN		
1	006F/DDE A4729970245	O-RING DEVIN		
1	006F/DDE A4720960180	METAL GSKT devin		
1	006F/DDE A4721870301	O/RTN PIPE DEVIN		
1	006F/DDE A4729971045	SEAL RING DEVIN		
1	006F/DDE A0019954102	PIPE CLAMP DEVIN		



1	006F/DDE A0019957302	PIPE CLAMP
1	006F/DDE A4721421380	METAL GSKT

Job# 2 TRAVEL		MWE	MOBILE TRAVEL
CLAIM NUMBER# Z0011011			
CONDITION	MOBILE TRAVEL - ANY TRAVEL NOT COVERED FOR THIS REPAIR CAN BE BILLED TO R006039897		
CORRECTION	TRAVEL TIME INCLUDES TO AND FROM CHETWYND AND TO AND FROM 10KM ON BRULE HAUL ROAD (1.5 HOURS EACH WAY)		
	2 TRIPS TO CHETWYND 4 HOURS EACH (8 HOURS TOTAL) X 2 - 16 HOURS		
	PLUS 3 HOURS TRAVELLING TO THE BRULE HAUL ROAD AT 10KM (TWO TRIPS AS WELL)		
	UNIT BROKEN DOWN ON SIDE OF ROAD		
QTY	ITEM	DESCRIPTION	
	MTRAVEL	MOBILE UNIT TRAVEL	
			TECH NO. 6537

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was completed by staff ID # -

on -

Please Remit Payment to:
First Truck Centre BC North Inc
5239 Continental Way
Prince George, BC V2S 8E8

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TRUCK CENTRE

Service Invoice

PG Western Star
5239 Continental Way
Prince George, BC V2N 5S5
Phone: 250.561.0646
Fax: 250.562.3260
DTNA: AWXD

Invoice No.	R006042150:01
Invoice Date	07/16/2021
Arrival Date	06/05/2021
P.O. No	
Customer No	&WDET
Terms	INTERN
Unit No.	228841
Customer Unit	C78
GST No.	11940 1776 RT0005

Bill To:

WARRANTY DETROIT
EDMONTON, AB T5M 3P5
Ph: (250)267-4100
Cell: (250)305-9064

Owner:

T & B BEST CONTRACTING LTD
BOX 492
CHETWYND, BC V0C 1J0
Ph: (250)267-4100
Cell: (250)305-9064

Year: 2020	Make: WESTERN STAR	Model: 4900FA	Vin: 5KKPAED14LPLT8197
Colour: SILVER/ SABLE	License:	Odometer In: 334,555	In Service Date: 09/16/2019
Advisor: 53309	Reviewer: 6416	Engine Hrs: 0	ESN/Make: 473910S0697846-DETROIT

Job# 1 #00-00	MWE	MISCELLANEOUS REPAIR
CLAIM NUMBER# Z0012292		
CONDITION	CEL DERATE	
CAUSE	CODE 4364-17 SCR NOX EFFICIENCY LOW - TROUBLESHOOT LED TO ONE BOX REPLACEMENT - attach troubleshoot to claim.	

CORRECTION

SERVICE CALL TO CHETWYND 3 h 21 min (303,0 km) par BC-97 S TOTAL 6.4 - TROUBLESHOOT UNIT FOR CODES AND DERATE , HOOKED UP COMPUTER CHECK CODES HAD CODES FOR SCR ABNORMAL TEMP RISE 5298-14 , 4364-17 SCR NOX EFFICIENCY LOW PERFORMED TROUBLESHOOTING FOR CODE 5298-14 SCR TEMP RISE CHECKED TEMP SENSOR DRIFT AND FOUND WASNT ISSUES CAUSED BY BUILD UP OF THE SOOT OR FUEL PARTICLES IN FILTERS , CHECKED SENSOR DRIFTS AND RESISTANCES AT CERTAIN TEMPS FOUND ACCORDING TO TROUBLESHOOT CHART SENSOR AT 100 DEG F HAD 229 OHMS RESISTANCE NO CORRODED OR DAMAGED PINS AT PLUGS FOR DPF OUTLET SENSOR OR SCR OUTLET TEMP SENSOR, SO PERFORMED HOT TEMP REGEN AND WATCHED THE NOX CONVERSION EFFICIENCY AND HAD GOOD START OUT ON THE REGEN WAS AT 99 % EFFICIENCY BUT WHEN SCR GOT TO DOSING STAT AND NOX EFFICIENCY DROPPED TO 23 % THAN NEAR LAST 10 MINUTES OF REGEN WENT TO ZERO % ,SCR INLET AND OUTLET WERE WITHIN 5 DEG F OF EACH OTHER , CODES 4364-17 CAME ACTIVE, PERFORM TROUBLESHOOTING FOR CODE - CHECK FOR DEF QUANTITY TEST HAD 126 ML OF DEF DISPENSED THAN CHECKED THE BOX FOR EXCESSIVE DEF BUILD UP HAD NO BUILD UP IN ONE BOX, CHECKED HARNESS FOR DAMAGE NONE FOUND BUT LOOKS LIKE TYHE BOX BEEN OVER TEMPED DUE TO HARNESS PLASTIC COVERING LOOKS LIKE BEEN HOT AND MELTED HARNESS FROM HEAT OFF THE BOX, SO PERFORMED LOW TEMP REGEN AND UNPLUGGED THE DOSER UNIT AND FOUND INLET AND OUTLET NOX SENSORS WERE 30 TO 40 PPM WITHN EACH OTHER, PERFORMED ANOTHER HOT TEMP REGEN TO SEE ABOUT NOX EFFICIENCY WAS PICKED UP AND BETTER THAN 23 % AT DOSING STAT FOR SCR , PLUGGED IN DOSER AND PERFORMED REGEN HAD 98 % STARTING OF THE REGEN BUT SAME DROPPED OFF TO 10 % DURING LAST OF THE 15 MINUTES OF THE REGEN BEFORE IT DROPPED TO ZERO EFFICIENCY, NEED TO REPLACE ONE BOX AND PERFORMED ATD CHECK LIST , REMOVE ONE BOX OFF FRAME - REMOVE SIDE STEPS AND COVER FOR ONE BOX FOR ACCESS , REMOVE EXHAUST CLAMPS , REMOVE DEF LINES AND DOSER, REMOVE MOUNT BOLTS DROPPED DOWN ONE BOX - DISSASSEMBLE ONE BOX. REMOVE FILTERS FOUND HEAVY BUILD UP OF SOOT IN FILTERS DUE TO INTERNAL FAILURE IN ONE BOX CAUSING OVER TEMP AND FILTER FACE PLUGGING. UNABLE TO SAVE SENSORS AS FOUND ALL SEIZED IN ONE BOX HAD TO CUT TO GET THEM OUT . PERFORM ATD CHECK LIST - FOUND NO ISSUES WITH MOTOR SIDE PERFORMED SNAP TESTING AND PUFF OF BLACK EXHAUST THAN CLEANS UP . NO INJECTOR ISSUES ON IDLE SPEED BALANCE TEST OR FUEL AUTO FSIC , NO SENSOR DRIFTS NO STICKY OR WORN OUT EGR ISSUES ON ACTUATORS AND BUTTERFLY VALVE, NO INTAKE VALVE ISSUES.INTERNAL OVER TEMP IN ONE BOX. ASSEMBLED ONE BOX WHEN GOT ALL THE PARTS INSTALLED NEW DPF FILTERS , NEW SENSORS, NEW HARNESS FOR SENSORS. REPLACE CLIPS AND BOLTS TO HOLD SHIELDS ON IT , BOLT UP ONE BOX PUT ON SIDE STEPS AND COVER, PROGRAMMED FILTER NUMBERS, PERFORMED LOW TEMP REGEN THAN HOT TEMP REGEN NOX EFFICIENCY WAS 99 % . DURING REGEN ALL CODES BECAME INACTIVE - CLEAR CODES. UPDATE SOFTWARE LEVELS TO LATEST FOR MCM WHICH WAS AT 6.8 CHANGED IT TO 6.9.02 SOFTWARE LEVEL, RELEASED UNIT JOB COMPLETED.

QTY	ITEM	DESCRIPTION	
	H8	Service Shop Work	TECH NO. 6510
2	006F/DDE A6809950202	CLAMP	
2	006F/DDE A6805402117	TEMP SENSOR	
1	006F/DDE A6805401917	TEMP SENSOR	
1	006F/DDE EA0101538128	NOX SENSOR MDEG 2016-OUTLET	
	** Remanufactured Part **		
10	006F/DDE A0049941645	NUT SPRING	
10	006F/DDE N910143006001	SCREW M6X16	
2	006F/DDE RA0014907692	REMAN DPF KIT	
	** Remanufactured Part **		
		SERIAL # :12400007772376//12440015912239	
1	006F/DDE EA6804901356	DOC&CLAMPKIT	
	** Remanufactured Part **		
1	006F/DDE A4721530928	DOC INLET PRESS SENSOR	
1	006F/DDE EA0101531928	NOX SENSOR MY16-INLET	
	** Remanufactured Part **		
2	006F/DDE A4709971245	SEALING RING	
2	006F/TCX T130158342AB2	CLAMP-EXHAUST 5 INCH SPHERICAL	

1	006F/DDE A6805401317	TEMP SENSOR
1	006F/DDE A0111531328	SOOT SENSOR

Job# 3 TRAVEL		MWE	MOBILE TRAVEL
CLAIM NUMBER# Z0012292			
CONDITION	MOBILE TRAVEL - SERVICE CALL TO CHETWYND 3 h 21 min (303,0 km) par BC-97 S TOTAL 6.4		
QTY	ITEM	DESCRIPTION	
	ENGINE	ENGINE	TECH NO. 6510

Job# 4 #54-00		MWE	ELECTRICAL
CLAIM NUMBER# Z0012292			
CONDITION	ELECTRICAL - REPLACE AFTERTREATMENT HARNESS DUE TO MULTIPLE OPEN CIRCUITS * Repair completed on Job#1		
CORRECTION	REPLACE AFTERTREATMENT HARNESS DUE TO PROGRESSIVE DAMAGE FROM HEAT DUE TO ONE BOX OVER TEMP - Job#1		
QTY	ITEM	DESCRIPTION	
	H8	Service Shop Work	TECH NO. 6510
1	006F/DDE A4721504320	ELECTRICAL WIRING HARNESS	

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Your QI report for RO# R006042150:01

was completed by staff ID # -
on -

Please Remit Payment to:

First Truck Centre BC North Inc
5239 Continental Way
Prince George, BC V2S 8E8

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2025-03-05

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TRUCK CENTRE

Service Invoice

PG Western Star
5239 Continental Way
Prince George, BC V2N 5S5
Phone: 250.561.0646
Fax: 250.562.3260
DTNA: AWD

Invoice No.	R006047274:01
Invoice Date	09/28/2022
Arrival Date	08/10/2022
P.O. No	
Customer No	&WDET
Terms	INTERN
Unit No.	228841
Customer Unit	C78
GST No.	11940 1776 RT0005

Bill To:

WARRANTY DETROIT
EDMONTON, AB T5M 3P5
Ph: (250)267-4100
Cell: (250)305-9064

Owner:

T & B BEST CONTRACTING LTD
BOX 492
CHETWYND, BC V0C 1J0
Ph: (250)267-4100
Cell: (250)305-9064

Year:	2020	Make:	WESTERN STAR	Model:	4900FA	Vin:	5KKPAED14LPLT8197
Colour:	SILVER/ SABLE	License:		Odometer In:	512,582	In Service Date:	09/16/2019
Advisor:	6510	Reviewer:	6420	Engine Hrs:	0	ESN/Make:	473910S0697846-DETROIT

Job# 1 MOBILE		MWE	MOBILE UNIT	
CLAIM NUMBER# Z0015138				
CONDITION	MOBILE UNIT			
	CUSTOMER COMPLAINT CHECK ENGINE DERATE DIAGNOSE AND REPAIR			
CAUSE	INJECTOR - FAILED - TROUBLESHOOT LED REPLACEMENT			
CORRECTION	SERVICE CALL T&B BEST C22, HAD ACTIVE CODE FOR IDLE SMOOTHNESS CONTROL/ CYLINDER 6 QUANTITY DEFICIT AT IDLE 1328/31 STEP 1, ENGINE DID NOT HAVE A KNOCK WHILE RUNNING, STEP 4 NO OTHER FAULT CODES LISTED DETECTED, STEP 5 CHECKED MAX ENGINE SPEED IN DDEC REPORTS, ENGINE SPEED MAX WAS AT 2600RPM BELOW THE 3000 LIMIT, STEP 7 CONNECTED BATTERY CHARGER TO SUSSTAIN BATTERY VOLTAGE WHILE CRANKING,STEP 8, PERFORMED RELATIVE COMPRESSION TEST, CYLINDER 6 WAS IN SPEC AT 91 PERCENT, STEP 18 REMOVED OIL FILTER, FILTER WAS CLEAN WITH NO DEBRIS, REMOVED AND REPLACED INJECTOR NUMBER 6, REMOVED VALVE COVER, REMOVED INJECTOR HARNESSES, FRON HARNESS WAS BRITTLE AND BROKE, REMOVED HP FUEL LINE ON NUMBER 6, REMOVED INJECTOR, CLEANED HOLE, INSTALLED NEW INJECTOR, INSTALLED NEW HP LINE AND SEAL, INSTALLED INJECTOR HARNESSES WITH NEW FRONT HARNESS, TORQUED LINE AND INJECTOR TO SPEC, INSTALLED VALVE COVER,, CALIBRATED INJECTOR CODE, RAN REGEN AND SCR EFFICIENCY TEST EVERYTHING PASSED. JOB COMPLETE.			
QTY	ITEM	DESCRIPTION		
	MR	MOBILE UNIT REPAIR WORK		TECH NO. 6510
	MR	MOBILE UNIT REPAIR WORK		TECH NO. 6560
1	006F/DDE RA4600701387	INJECTOR KIT		
	** Remanufactured Part **			
	BCEF1	ENVIRO FEE <8" FILTER WET		
		SERIAL # :		
2	006X/TS16R-10	RUB CUSH T STRP;5/8 T OD(16MM)		

Job# 2 mobile	MWE	MOBILE UNIT
CLAIM NUMBER# Z0015139		



CONDITION	MOBILE UNIT CUSTOMER COMPLAINT COMPRESSOR NOT BUILDING AIR DIAGNOSE AND REPAIR		
CAUSE	COMPRESSOR - FAILED INTERNALLY		
CORRECTION	SERVICE CALL TO TIM BEST SHOP TO DIAGNOSE AND REPAIR AIR COMPRESSOR NOT BUILDING AIR AND SLOW TO BUILD , FOUND CARBON ON CHARGE LINE FITTING INTERNAL ISSUES ON THE COMPRESSOR BYPASSING OIL FROM THE RINGS ALSO LOW ON COMPRESSION INTERNAL OF PISTON , REMOVED COOLANT REMOVED FUEL LINES REMOVED P/S PUMP REMOVED COMPRESSOR , CLEANED SURFACES AND INSTALLED NEW COMPRESSOR HAD TO REMOVED SPRING SHACKLE TO REMOVED AND REINSTALL COMPRESSOR, TORQUED COMPRESSOR BOLTS , INSTALLED FUEL LINES AND SHACKLE ON SPRING , INSTALLED AIR LINES , TOPPED UP COOLANT RAN AND CHECKED AIR SYSTEM BUILD TIME AIR BUILD UP IN 1 MIN FROM 60 PSI TO 120 PSI. JOB COMPLETE.		
QTY	ITEM	DESCRIPTION	
	MR	MOBILE UNIT REPAIR WORK	TECH NO. 6510
	MR	MOBILE UNIT REPAIR WORK	TECH NO. 6560
1	006K/6D1004	GASKET	
1	006F/DDE RA4711302515	A/COMPRESSOR	
	<i>** Remanufactured Part **</i>		

Job# 4 #00-00		MWE	MISCELLANEOUS REPAIR	
CLAIM NUMBER# Z0015140				
CONDITION	LOSING COOLANT			
CAUSE	EGR COOLER - CRACKED & LEAKING			
CORRECTION	SERVICE CALL TO TIM BEST SHOP IN CHETWYND TO DIAGNOSE LOSING COOLANT PRESSUIZED COOLANT SYSTEM FOUND NO EXTERNAL LEAKS REMOVED HOTPIPE TO CHECK THE EGR COOLER FOUND MASSIVE AMOUNT OF COOLANT IN HOTPIOPE EGR COOLER WAS CRACKED REMOVED DOC INLET PIPE OFF ONE BOX AND HAD COOLANT TO ONE BOX INSTALLED NEW EGR COOLER AND TOPPED UP COOLANT, LEFT EGR HOTPIPE OFF AND RAN ENGINE PUSHED ALL COOLANT OUT OF THE EXHAUST SYSTEM INSTALLED HOTPIPE AND DOC INLET PIPE RAN UP AND TOOK FOR 1 HR TEST DRIVE THAN PERFORMED LOW TEMP REGEN THAN HIGH TEMP REGEN FOLLOWED BY SCR EFFICENCY TEST TO CONFIRM IF NEEDED A NEW ONE BOX DUE TO PROGRESSIVE DAMAGE TO FILTERS FROM THE COOLANT GETTING IN ONE BOX , LOW TEMP PASSED AND HIGH TEMP PASSED NO TEMP ISSUES NO PRESSURE ISSUES, SCR EFFICENCY WAS AT 1.00 % WHICH PASSED NO CODES , RELEASED UNIT TO GO HAUL AND VERIFY REPAIR NO LOSE OF COOLANT OR ONE BOX WASNT DAMAGED, JOB COMPLETE.			
QTY	ITEM	DESCRIPTION		
	H8	Service Shop Work	TECH NO. 6510	
	H8	Service Shop Work	TECH NO. 6510	
1	006F/DDE EA4731400575	EXH GAS CLR		
	** Remanufactured Part **			
4	006F/DDE A4721420143	BASE		
		GASKET IS DDE A4721421180.		
2	006F/DDE A4722000154	CONN PIPE		
1	006F/DDE A4701530428	EGR SENSOR		

Job# 5 #01-000		MWE	ENGINE
CONDITION	LOW POWER		
CORRECTION	REPAIR PERFORMED ON LINE 4		
	LABOR		

**** Should your wheels be removed for any reason, please have them re-torqued after 150 kilometres ****

As an Elite Support dealer, we inspect every job for quality of workmanship. A Quality Inspection Report is completed by a factory trained technician at the end of your repair.

Your QI report for RO# R006047274:01

was completed by staff ID # -
on -

Please Remit Payment to:

First Truck Centre BC North Inc
5239 Continental Way
Prince George, BC V2S 8E8

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TRUCK CENTRE

Service Invoice

PG Western Star
5239 Continental Way
Prince George, BC V2N 5S5
Phone: 250.561.0646
Fax: 250.562.3260
DTNA: AWXD

Invoice No.	R006047621:01
Invoice Date	11/16/2022
Arrival Date	09/12/2022
P.O. No	
Customer No	&WEATON
Terms	INTERN
Unit No.	228841
Customer Unit	C78
GST No.	11940 1776 RT0005

Bill To:

WARRANTY EATON
SURREY, BC V4N 3P9
Ph: (250)267-4100
Cell: (250)305-9064

Owner:

T & B BEST CONTRACTING LTD
BOX 492
CHETWYND, BC V0C 1J0
Ph: (250)267-4100
Cell: (250)305-9064

Year: 2020	Make: WESTERN STAR	Model: 4900FA	Vin: 5KKPAED14LPLT8197
Colour: SILVER/ SABLE	License:	Odometer In: 1	In Service Date: 09/16/2019
Advisor: 53467	Reviewer: 53491	Engine Hrs: 0	ESN/Make: 473910S0697846-DETROIT

Job# 1 #26-00		SW	TRANSMISSION
CLAIM NUMBER# VGT4609625			
CONDITION	TRANSMISSION - BACK SECTION REPAIR - AS PER BOB		
CAUSE	AUX C/S DAMAGE		
CORRECTION	THIS HAS HARD FACE COMMING OFF LOW SIDE OF COUNTER SHAFTS, SYNCRO IS WORN ON HIGH SIDE, AIR IS LOW -SPLITTER HAS GUM AND RUST IN CYLINDER THREADS ON INPUT SHAFT GOT NICKED WITHTORCH TRYING TO GET NUT OFF HAS OLD STYLE CASE AND OUTPUT BEARING COUNTER SHAFT BORES ARE DAMAGED FROM PREVIOUS FAIL SHOULD STILL BE OK. REBUILT AUX SECTION OF TRANSMISSION. JOB COMPLETE.		
QTY	ITEM	DESCRIPTION	
	H8	Service Shop Work	TECH NO. 6503
1	006F/FUL 4301254	SNAP RING	
4	006F/FUL 4301851BOX	BEARING, ROLLER	
1	006F/FUL 4300902BOX	BEARING ROLLER TAPERED	
1	006F/FUL 4301795	GEAR - MAINSHAFT	
1	006F/FUL 4303124	SPACER	
1	006F/FUL 4303124	SPACER	
1	006F/FUL 4303705	MAINSHAFT AUX	
1	006F/FUL 4304788	GEAR	
1	006F/FUL 5556503BOX	BEARING ROLLER TAPERED	
1	006F/FUL 5566510BOX	BEARING BALL	
1	006F/FUL A4740	AIR FILTER REGULATR	
2	006F/FUL A7062	COUNTERSHAFT ASSY	
1	006F/FUL K1603	GASKET KIT	



1	006F/FUL K2918	SEAL - REAR BEARING COVER, MAI
1	006F/FUL K3331	KIT, SPLITTER VALVE RE
1	006F/FUL K3341	O - RING KIT
1	006F/FUL K3497	REPL KIT - SLIDING CLU SYNCHRO
1	006F/FUL K4122	NUT-HEX FLANGE CRIMPED NUT
1	006F/FUL 22823	YOKE

**** Should your wheels be removed for any reason, please have them re-torqued after 150 kilometres ****

As an Elite Support dealer, we inspect every job for quality of workmanship. A Quality Inspection Report is completed by a factory trained technician at the end of your repair.

Your QI report for RO# R006047621:01

was completed by staff ID # -
on -

Please Remit Payment to:

First Truck Centre BC North Inc
5239 Continental Way
Prince George, BC V2S 8E8

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TRUCK CENTRE

Service Invoice

PG Western Star
5239 Continental Way
Prince George, BC V2N 5S5
Phone: 250.561.0646
Fax: 250.562.3260
DTNA: AWD

Invoice No.	R006047715:01
Invoice Date	10/05/2022
Arrival Date	09/21/2022
P.O. No	
Customer No	&WDET
Terms	INTERN
Unit No.	228841
Customer Unit	C78
GST No.	11940 1776 RT0005

Bill To:

WARRANTY DETROIT
EDMONTON, AB T5M 3P5
Ph: (250)267-4100
Cell: (250)305-9064

Owner:

T & B BEST CONTRACTING LTD
BOX 492
CHETWYND, BC V0C 1J0
Ph: (250)267-4100
Cell: (250)305-9064

Year: 2020	Make: WESTERN STAR	Model: 4900FA	Vin: 5KKPAED14LPLT8197
Colour: SILVER/ SABLE	License:	Odometer In: 525,831	In Service Date: 09/16/2019
Advisor: 6510	Reviewer: 6420	Engine Hrs: 0	ESN/Make: 47391050697846-DETROIT

Job# 1 MOBILE		MWE	MOBILE UNIT	
CLAIM NUMBER# Z0015223				
CONDITION	MOBILE UNIT			
	OIL SPINNER LEAKING DIAGNOSE AND REPAIR			
CAUSE	OIL SPINNER/SEPERATOR - LEAKING OIL			
CORRECTION	SERVICE CALL T&B BEST C22 FOUND OIL SPINNER LEAKING OIL HEAVILY FROM BOTTOM, REMOVED HEATSHIELD, REMOVED AIR CLEANER PIPING, REMOVED FITTING FROM BLOCK REMOVED MOUNTING BOLTS, SLID SPINNER OUT OF WAY, CLEANED BLOCK SURFACE, INSTALLED NEW SPINNER, TORQUED TO SPEC, RE ASSEMBLED. JOB COMPLETE.			
QTY	ITEM	DESCRIPTION		
	MR	MOBILE UNIT REPAIR WORK		TECH NO. 6560
1	006F/DDE A4720107662	OIL SEPARATOR		
1	006F/DDE A4720180780	SEAL		
6	006F/DDE A0029900400	BIHEX BOLT		

Job# 3 #00-00		MWE	MISCELLANEOUS REPAIR	
		CLAIM NUMBER# Z0015224		
CONDITION	OIL LEAK			
CAUSE	ALL 6 INJECTORS - SEIZED			



CORRECTION

SERVICE CALL T&B BEST C22, CUSTOMER COMPLAING OF LEAKING OIL, CHECKED FOR FAULT CODES, UNIT HAD NO ACTIVE OR LOGGED FAULT CODES, RAN FSIC LEAK TEST, LEAK TEST PASSED, REMOVED VALVE COVER, WENT OVER ALL INJECTOR HOLD TOWNS TO MAKE SURE NONE WERE LOOSE, ALL HOLD DOWNS WERE GOOD, CLEANED INJECTORS OFF. STARTED TRUCK COULD NOT LOCATE LEAK. TRIED TO PRIME FUEL SYSTEM WITH 30LBS AIR AND LOOK FOR LEAK COULD NOT FIND LEAK. REMOVED INJECTORS. FOUND O RINGS WERE HARD AND BRITTLE. REPLACED O RINGS ON ALL 6 INJ PRIMED FUEL SYSTEM. WENT TO START TRUCK IT WOULD NOT START. INJ WERE LATCHED CLOSED NEEDS 6 INJECTORS.REMOVED 6 INJECTORS. VACCUMED CYLINDERS OUT. REPLACED 6 INJECTORS UPDATED INJ CAL CODES. GOT TRUCK STARTED. RAN UP TRUCK. VERIFIED NO ISSUES. RE INSTALLED VALVE COVER. VERIFIED REPAIR, GOOD. JOB COMPLETE.

QTY	ITEM	DESCRIPTION	
	H8	Service Shop Work	TECH NO. 6560
	h8	SERVICE SHOP WORK	TECH NO. 6537
7	006F/DDE A4600700887	O-RING SET for 1 injector	
1	006F/DDE A0029900400	BIHEX BOLT	
6	006F/DDE RA4600701387	INJECTOR KIT	
	<i>** Remanufactured Part **</i>		
3	006F/DDE A4700781810	HI/PR LINE KIT (1,2,3,)	
3	006F/DDE A4700781710	HI/PR LINE KIT (4,5,6,)	

**** Should your wheels be removed for any reason, please have them re-torqued after 150 kilometres ****

As an Elite Support dealer, we inspect every job for quality of workmanship. A Quality Inspection Report is completed by a factory trained technician at the end of your repair.

Your QI report for RO# R006047715:01

was completed by staff ID # -
on -

Please Remit Payment to:

First Truck Centre BC North Inc
5239 Continental Way
Prince George, BC V2S 8E8

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TRUCK CENTRE

Service Invoice

PG Western Star
5239 Continental Way
Prince George, BC V2N 5S5
Phone: 250.561.0646
Fax: 250.562.3260
DTNA: AWD

Invoice No.	R006048400:01
Invoice Date	12/28/2022
Arrival Date	11/28/2022
P.O. No	
Customer No	&WWSTAR
Terms	INTERN
Unit No.	228841
Customer Unit	C78
GST No.	11940 1776 RT0005

Bill To:

WARRANTY WESTERN STAR
, TSM 3P5
Ph: (250)267-4100
Cell: (250)305-9064

Owner:

T & B BEST CONTRACTING LTD
BOX 492
CHETWYND, BC V0C 1J0
Ph: (250)267-4100
Cell: (250)305-9064

Year: 2020	Make: WESTERN STAR	Model: 4900FA	Vin: 5KKPAED14LPLT8197
Colour: SILVER/ SABLE	License:	Odometer In: 539,820	In Service Date: 09/16/2019
Advisor: 6420	Reviewer: 6420	Engine Hrs: 0	ESN/Make: 473910S0697846-DETROIT

Job# 1 HOODS		SW	HOOD, GRILL & CAB FENDERS
CLAIM NUMBER# Z0015640			
CONDITION	HOOD & CAB FENDER REPAIR @ CUTBANKS		
CAUSE	HOOD ASSEMBLY - DEBONDING AND CRACKING		
CORRECTION	CONFIRMED COMPLAINT, SENT UNIT TO CUTBANKS AUTO BODY WHERE IS WAS DETERMINED THE COST TO REPLACE WAS LOWER THAN REPAIRING. ESTIMATE REFLECTS REPLACEMENT OF HOOD & MARKER LIGHTS. CUTBANKS GRINDS DOWN ANY AFFECTED AREAS, PREPS AND PAINTS. PLEASE SEE ATTACHED.		
*MARKER LIGHTS ARE REPLACED DUE TO RUSTING, THEY ARE TOO DAMAGED TO BE REUSED			
QTY	ITEM	DESCRIPTION	
1	006W/WW5 84101-3543	TURN SIGNAL (CHR) LED RHS.	
1	006W/WW5 84101-3542	TURN SIGNAL (CHR) LED LHS.	
1	23544	CUTBANKS AUTOBODY & GLASS LTD PRINCE GEORGE	
1	006W/A17-19558-000	HOOD-123FA,DOAC,STANDARD CAB	

**** Should your wheels be removed for any reason, please have them re-torqued after 150 kilometres ****

As an Elite Support dealer, we inspect every job for quality of workmanship. A Quality Inspection Report is completed by a factory trained technician at the end of your repair.

Your QI report for RO# R006048400:01

was completed by staff ID # -
on -

Please Remit Payment to:

First Truck Centre BC North Inc
5239 Continental Way
Prince George, BC V2S 8E8

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TRUCK CENTRE

Service Invoice

PG Western Star
5239 Continental Way
Prince George, BC V2N 5S5
Phone: 250.561.0646
Fax: 250.562.3260
DTNA: AWDX

Invoice No.	R006048883:01
Invoice Date	01/28/2023
Arrival Date	01/16/2023
P.O. No	
Customer No	&WDET
Terms	INTERN
Unit No.	228841
Customer Unit	C78
GST No.	11940 1776 RT0005

Bill To:

WARRANTY DETROIT
EDMONTON, AB T5M 3P5
Ph: (250)267-4100
Cell: (250)305-9064

Owner:

T & B BEST CONTRACTING LTD
BOX 492
CHETWYND, BC V0C 1J0
Ph: (250)267-4100
Cell: (250)305-9064

Year: 2020	Make: WESTERN STAR	Model: 4900FA	Vin: 5KKPAED14LPLT8197
Colour: SILVER/ SABLE	License:	Odometer In: 561,092	In Service Date: 09/16/2019
Advisor: 6420	Reviewer: 6420	Engine Hrs: 14,976	ESN/Make: 47391050697846-DETROT

Job# 1 MOBILE	MWE	MOBILE UNIT
CLAIM NUMBER# Z0015891		
CONDITION	MOBILE UNIT - CHECK ENGINE LIGHT	
CAUSE	MAYBE SOOT SENSOR OR DPF DPFS - CRACKED	
CORRECTION	COMPLAINT: CHECK ENGINE LIGHT CAUSE: DPFS - CRACKED CORRECTION: CONNECTED TO TRUCK AND PERFORMED DOWNLOAD.CODES LOGGED 520349 FMI 14 DPF FILTER EFFICIENCY TOO LOW. HAD A LOGGED 33 COUNTS. CHECKED FOR RELATED FAULT CODES AND NONE WERE PRESENT. CAREFULLY HEATED AND REMOVED SOOT SENSOR SO I COULD RE USE. INSPECTED AND DID NOT FIND EXCESSIVE SOOT BUILD UP. REMOVED STEPS, REMOVED COVERS AND REMOVED DPF FILTER AND INSPECTED. FOUND DPF FILTER CRACKED AND FOUND EXCESSIVE BUILD UP ON FACE OF DPF. REMOVED OTHER DPF AND INSPECTED AND FOUND EVEN MORE BUILD UP ON THIS FILTER AND ALSO FOUND IT CRACKED. APPEARED BUILD UP WAS COOLANT RELATED. REVIEWED FAULT HISTORY AND FOUND EGR WAS DONE RECENTLY. REMOVED HOT PIPE AND INSPECTED FOR COOLANT IN PIPE AND FOUND NONE. PRESSURIZED COOLANT SYSTEM AND LOOKED FOR LEAKS IN THE EGR AND FOUND NONE EVEN AFTER LEAVING PRESSURIZED FOR A WHILE. REMOVED DELTA PRESSURE SENSOR AND INSPECTED FOR PLUGGING AND FOUND CLEAR. REMOVED INLET TO 1 BOX AND PERFORMED SNAP TEST AND FOUND GOOD, READ INTO HISTORY MORE AND DECIDED THAT THE DAMAGE TO THE FILTERS WERE PROGRESSIVE DUE TO THE FAILED EGR COOLER THAT WAS CHANGED PREVIOUSLY. PROCEEDED WITH INSTALLING NEW FILTERS. INSTALLED COVERS. PROGRAMMED IN NUMBERS. BACKED TRUCK OUT AND RAN REGEN AND IT PASSED. CLEANED UP MESS. JOB COMPLETE.	
QTY	ITEM	DESCRIPTION
	MR	MOBILE UNIT REPAIR WORK
10	006F/DDE A0049941645	NUT SPRING
2	006F/DDE EA0014907692	DPF/CLAMP KT
** Remanufactured Part **		



SERIAL # :12400030797093 / 12400030797096

2 006F/DDE A6809950202

CLAMP

10 006F/DDE N910105006002

BOLT HXHDFLG

Job# 2 TRAVEL

MWE

MOBILE TRAVEL

CLAIM NUMBER# Z0015891

CONDITION

MOBILE TRAVEL

LABOR

**** Should your wheels be removed for any reason, please have them re-torqued after 150 kilometres ****

As an Elite Support dealer, we inspect every job for quality of workmanship. A Quality Inspection Report is completed by a factory trained technician at the end of your repair.

Your QI report for RO# R006048883:01

was completed by staff ID # -
on -

Please Remit Payment to:

First Truck Centre BC North Inc

5239 Continental Way

Prince George, BC V2S 8E8

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TRUCK CENTRE

Service Invoice

PG Western Star
5239 Continental Way
Prince George, BC V2N 5S5
Phone: 250.561.0646
Fax: 250.562.3260
DTNA: AWD

Invoice No.	R006050203:01
Invoice Date	07/24/2023
Arrival Date	06/07/2023
P.O. No	
Customer No	110725
Terms	NET30
Unit No.	228841
Customer Unit	C78
GST No.	11940 1776 RT0005

Bill To:

T & B BEST CONTRACTING LTD
BOX 492
CHETWYND, BC V0C 1J0
Ph: (250)267-4100
Cell: (250)305-9064

Owner:

T & B BEST CONTRACTING LTD
BOX 492
CHETWYND, BC V0C 1J0
Ph: (250)267-4100
Cell: (250)305-9064

Year: 2020	Make: WESTERN STAR	Model: 4900FA	Vin: 5KKPAED14LPLT8197
Colour: SILVER/ SABLE	License:	Odometer In: 593,562	In Service Date: 09/16/2019
Advisor: 6839	Reviewer: 6420	Engine Hrs: 15,987	ESN/Make: 473910S0697846-DETROT

Job# 1 WASH	SR	WASH UNIT AS REQUIRED
CONDITION	WASH UNIT AS REQUIRED	
CORRECTION	WASH UNIT AS REQUIRED. JOB COMPLETE.	
QTY	ITEM	DESCRIPTION
		LABOR

Job# 3 QSP	SR	FREE QUALITY SERVICE PLUS TRUCK INSPECTION - \$75.00 VALUE
CONDITION	FREE QUALITY SERVICE PLUS TRUCK INSPECTION - \$75.00 VALUE	
QTY	ITEM	DESCRIPTION
		LABOR

Job# 4 QI	SR	QUALITY INSPECTION
CONDITION	QUALITY INSPECTION	
QTY	ITEM	DESCRIPTION
		LABOR

Job# 5 #00-00	SR	MISCELLANEOUS REPAIR
CONDITION	PUT FRONT AXLE ON STANDS AND REMOVE FLAT TIRE AS REQUIRED.	
CORRECTION	JACKED UP THE FRONT END, AND PUT ON STANDS. REMOVED THE FLAT TIRE AND PUT IT BEHIND THE TRUCK. JOB COMPLETE.	
QTY	ITEM	DESCRIPTION



LABOR

Job# 6 #00-00	SR	MISCELLANEOUS REPAIR
CONDITION	CHECK ALL DIFF OIL LEVELS AND TOP UP AS REQUIRED	
CORRECTION	CHECKED ALL DIFF LEVELS. THIRD DIFF WAS LOW, TOPPED UP OIL. JOB COMPLETE	
QTY	ITEM	DESCRIPTION
		LABOR

Job# 7 #00-00	SR	MISCELLANEOUS REPAIR
CONDITION	NO POWER TO CAB	
CORRECTION	GO OUTSIDE CHECK VOLTAGE AT BATTERIES AND STARTER, ALL GOOD. NO POWER IN THE CAB. HIT THE PNDB, POWER CAME ON, BRING TRUCK INTO THE SHOP. HAS A BAD PNDB. GET ONE FROM PARTS. DISCONNECT BATTERIES AND CHANGE THE PNDB. RECONNECT THE BATTERIES AND TEST. ALL GOOD.	
QTY	ITEM	DESCRIPTION
		LABOR
1	006F/A66-03714-013	CONFIG-PNDB,WITH CUTOFF SW

Job# 8 #00-00	SR	MISCELLANEOUS REPAIR
CONDITION	CHECK TO SEE IF THROTTLE REACH 100% AS ON TEST DRIVE MIKE SAID RUNNING GOOD BUT DOESN'T HINK IT'S GETTING FULL THROTTLE	
CORRECTION	HOOKED UP TO TRUCK, WENT IN TO DIAGNOSTIC LINK. CHECK FOR THROTTLE INPUT, GETTING 100% THROTTLE, SO THROTTLE INPUT IS GOOD. DID A SNAP TEST, SEEING ABOUT 14LBS OF BOOST WHEN PARKED. NOTICED A FAIR BIT OF BLOW BY OR STEAM COMING OUT OF THE CRANK CASE BREATHER. CHECKED THE THROTTLE AND WHEN PRESSING DOWN THE ACCELERATOR PEDAL TO WHAT FEELS LIKE FULL TRAVEL (LIGHT PRESS OF THE PEDAL UNTIL BOTTOM RESISTANCE IF FELT) THE CPC IS SEEING 86-88%, IF YOU PRESS DOWN HARD IT WILL READ 100% SO THIS MAY BE CAUSING SOME OF THE LOW BOOST FEELING. I THEN PRESSURE TESTED THTE INTAKE DOWN STREAM OF THE TURBO COMPRESSOR TO FIND THE CAC IS LEAKING VERY BAD. CUSTOMER APPROVED REPLACING THE CAC. RE AND RE CAC. DROVE AROUND THE YARD AND THE BOOST SEEMS NORMAL (ONLY IF I PRESS THE ACELERATOR DOWN VERY FIRMLY), REPALCED THE ACCELERATOR PEDAL AND VERIFIED READING 0-100%, GOOD. UNIT READY FOR A TEST DRIVE.	
QTY	ITEM	DESCRIPTION
		LABOR
1	006F/DHT WS35J	CHARGE AIR COOLER (7 YR WTY) N SERIAL # :545609
1	006F/MOD 3S0582310000	BOLTS + ISOLATOR KIT, RAD OR C
1	006F/A01-34092-000	PEDAL-ACCELERATOR,DUAL APS

**** Should your wheels be removed for any reason, please have them re-torqued after 150 kilometres ****

As an Elite Support dealer, we inspect every job for quality of workmanship. A Quality Inspection Report is completed by a factory trained technician at the end of your repair.

Your QI report for RO# R006050203:01

was completed by staff ID # -
on -

Please Remit Payment to:

First Truck Centre BC North Inc
5239 Continental Way
Prince George, BC V2S 8E8

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2025-03-05

3:15:33PM

I, the undersigned owner, or duly authorized representative, authorize the repair and service work as detailed on this repair order. Permission is also granted to your employees to operate the vehicle herein described on the streets, highways, or elsewhere for the purpose of testing and/or inspection. It is understood that First Truck Centre Inc. does not assume any responsibility whatsoever to vehicles or contents while in their possession.

*****Disclaimer of Warranty*****

Any warranties on the products sold hereby are those made by the manufacturer, if any. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty or merchantability or fitness for a particular purpose, and First Truck Centre neither assumes nor authorizes any other person to assume any liability in connection with the sale of the said products.

First Truck Centre shall not be liable for special, indirect or consequential damages, e.g.: down time, loss of revenue, loss of vehicle, towing charges, driver's expenses, loss of perishable cargo, etc.

Failed parts return requests must be made when the unit is checked in.

Please be aware that any aftermarket modifications to OEM components are customer responsibility.

First Truck Centre assumes no responsibility for damage to any aftermarket component as a result of our diagnostics or repairs.

Workmanship is warranted for 90 Days from date of invoice. If a possible warrantable situation arises at a location other than First Truck Centre then First Truck Centre must be contacted to be involved in the repair decision.

I/we hereby acknowledge this invoice and an express garageman's lien thereon to secure full amount of indebtedness.

I/We agree to pay interest at the rate of 2% per month (24% per annum), if the balance due is not paid within the credit terms of First Truck Centre. I/We also agree to pay storage fees of fifty dollars (\$50.00) per day, both before and after judgment plus all costs incurred in the collection of the balance owing, legal fees and disbursements on a solicitor client basis.

Authorized by: _____ Released by: _____

Printed Name: _____ Date: _____ Time: _____



E

JE ID - 7989122

R006050203:01

Page 3 of 3



FTCI - Prince George - Freightliner
A Division of Velocity Vehicle Group
1015 GREAT STREET PRINCE
GEORGE, BC V2N 2K8
(250) 563 - 0696

Please Remit Payment to:
FTCI - Prince George -
Freightliner
11313 - 170 STREET
EDMONTON, AB T5M 3P5

Date Arrived: 04/16/2024
Date Invoiced: 05/16/2024
SalesType: SWOT
PO No:
Terms: 30
Advisor: SCOTT MACKINNON
Email: smackinnon@vvgtruck.ca
Salesman: SCOTT MACKINNON
Reviewer: TRISTIN SUTTON

BILL TO
WARRANTY REC - OTHER - &SWOT

P: (250) 267-4100 F:

DELIVER TO
T & B BEST CONTRACTING LTD - 102810
BOX 492
CHETWYND BC V0C 1J0
P: (250) 267-4100 F:

VIN: 5KKPAED14LPLT8197	Fleet Unit #: C78	Mileage: 654182
Year/Make/Model: 2020	WESTERN STAR 4900FA	Body ID#:
Engine Model / Serial#:	DD16 (oil filter DDE A4711800009) / 473910S0697846	License#:
Trans Model / Serial#:	RTLO-22918B / K1343360	Axle Ratio: 4.89
Front Axle Model / Serial#:	MFS-20 / MON03962915	Tag#: TS
Rear FWD Axle Model / Serial#:	RZ-69-166 /	Selling Dealer:
Rear Rear Axle Model / Serial#:	RZ-69-166 /	Date In Svc: 09/16/2019

JOB #1 05 SWOT

Menu Items

CLAIM NUMBER# AM1088461

COMPLAINT INSPECT REAR DIFF FOR WARRANTY - DIAG, NOISE WHILE DRIVING
CAUSE CARRIER BEARING AND SIDE ADJUSTER BOLT BROKEN
CORRECTION BEARING AND SIDE ADJUSTER BOLT BROKEN
PILOT BEARING BROKEN
CASE AM1088461
WAS ASKED TO CHECK CONDITION OF OIL -LOOKS NORMAL AND BROWNISH BLACK WAS FULL
AND PINION END PLAY IS .040"

FAILURE DUE TO CARRIER SIDE ADJUSTER RETAINING BOLT BREAKING AND LETTING SIDE BEARING OUT OF POSITION

RE/RE CARRIER WITH NEW AS REQUIRED

QTY	ITEM	DESCRIPTION
1	812X/FTC A4 3200F2138S489	REAR CARRIER ASSY
0	812X/FTC A4 3200F2138S489-CORE	REAR CARRIER ASSY CORE
1	HAZMAT	HAZMAT - DISPOSAL

Warranty Pending

ANY WARRANTIES ON THE PRODUCTS SOLD HEREBY ARE THOSE MADE BY MANUFACTURER, IF ANY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND THE COMPANY NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS WHICH ARE SOLD AS IS AND WITH ALL FAULTS.

WE HEREBY CERTIFY THAT THESE GOODS WERE PRODUCED IN COMPLIANCE WITH ALL APPLICABLE REQUIREMENTS OF SECTIONS 6, 7 AND 12 OF THE FAIR LABOR STANDARDS ACT OF 1938, AS AMENDED AND OF REGULATIONS AND ORDERS OF THE ADMINISTRATOR OR WAGE AND HOUR DIVISION ISSUED UNDER SECTION 14 THEREOF.

CLIENT AGREES THAT JURISDICTION AND VENUE OF ANY DISPUTE, CLAIMS OR LAWSUITS BETWEEN CLIENT AND THE COMPANY REGARDING ANY MATTER, INCLUDING, BUT NOT LIMITED TO SERVICES PROVIDED OR GOODS SOLD BY THE COMPANY TO CLIENT OR ON CLIENT'S BEHALF, SHALL BE EXCLUSIVELY IN THE STATE AND COUNTY THE REPAIR WAS PERFORMED. AGREES TO BE SUBJECT TO THE JURISDICTION OF STATE AND COUNTY IN ANY SUCH DISPUTE.

PLEASE READ TERMS AND CONDITIONS ON THE NEXT PAGE SIDE BEFORE SIGNING.

AUTHORIZED BY _____ DATE _____

- (1) OUR TERMS ARE PAYMENT ON DELIVERY@SERVICE CHARGE OF 1 1/2% PER MONTH (18% PER ANNUM) RECEIVED WITH 30 DAYS OF INVOICE DATE. IF VVG HAS EXTENDED CREDIT TERMS, PAYMENT IS DUE PER THE CREDIT ARRANGEMENT. IN THE EVENT LEGAL ACTION IS REQUIRED TO ENFORCE PAYMENT, CUSTOMER AGREES TO PAY VVG ALL COURT COSTS AND ATTORNEY FEES
- (2) A 20% RESTOCKING CHARGE WILL BE CHARGED ON ALL ITEMS RETURNED.
- (3) ALL REQUESTS FOR RETURN MUST BE:
A. IN ORIGINAL CLEAN CARTON
B. UNUSED
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Warranty Pending



FTCI - Prince George - Freightliner
A Division of Velocity Vehicle Group
1015 GREAT STREET PRINCE
GEORGE, BC V2N 2K8
(250) 563 - 0696

Please Remit Payment to:
FTCI - Prince George -
Freightliner
11313 - 170 STREET
EDMONTON, AB T5M 3P5

SERVICE INVOICE: RA808052925:02

Date Arrived: 03/20/2024
Date Invoiced: 03/28/2024
SalesType: SWD
PO No:
Terms: 30
Advisor: KIRSTEN PETERSEN
Email: kpetersen@vvgtruck.ca
Salesman: KIRSTEN PETERSEN
Reviewer: TRISTIN SUTTON

BILL TO
WARRANTY REC - DETROIT - &SWD

P: (250) 267-4100 F:

DELIVER TO
T & B BEST CONTRACTING LTD - 102810
BOX 492
CHETWYND BC V0C 1J0
P: (250) 267-4100 F:

VIN: 5KKPAED14LPLT8197	Fleet Unit #: C78	Mileage: 654182
Year/Make/Model: 2020	WESTERN STAR 4900FA	Body ID#:
Engine Model / Serial#:	DD16 (oil filter DDE A4711800009) / 473910S0697846	License#:
Trans Model / Serial#:	RTLO-22918B / K1343360	Axle Ratio: 4.89
Front Axle Model / Serial#:	MFS-20 / MON03962915	Tag#: TS
Rear FWD Axle Model / Serial#:	RZ-69-166 /	Selling Dealer:
Rear Rear Axle Model / Serial#:	RZ-69-166 /	Date In Svc: 09/16/2019

JOB #1 00C SWD

Travel Time and Road Call

CLAIM NUMBER# **AWXD2024A398T**

COMPLAINT CHECK ENGINE LIGHT, DIAGNOSE & REPAIR
CAUSE DEF PUMP - UNDERPRESSURIZED (DONE)
CORRECTION TRAVELLED TO CHETWYND AND CONNECTED TO TRUCK AND CONFIRMED CODES. ACTIVE CODES 520342 FMI 17 FOR DEF SYSTEM RATIONALITY DEF PUMP SPEED AND CODE 5018 FMI 18 DOC EFFICIENCY LOW WERE BOTH ACTIVE AS WELL AS UNDERPRESSURIZED DEF SYSTEM 4374 FMI 0 WAS INACTIVE. RAN TROUBLESHOOTING FOR 520342 AND LED TO WANTING DEF PUMP CHANGED. SWAPPED DEF PUMP AND PERFORMED PRIMING PROCEDURE FOLLOWED BY SCR ADS SELF CHECK AND A PARKED REGEN. CONFIRMED PASSED ALL TESTS AND ALL CODES WERE INACTIVE. JOB COMPLETE.

QTY	ITEM	DESCRIPTION
1	812D/DDE RA0001407278	DEF PUMP
0	812D/DDE RA0001407278-CORE	DEF PUMP
	VMRS	043-007-022-48-03-00-00

Warranty Pending

Warranty Pending

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PLEASE READ TERMS AND CONDITIONS ON THE NEXT PAGE SIDE BEFORE SIGNING.

AUTHORIZED BY _____ DATE _____

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(250) 563 - 0696

Please Remit Payment to:
FTCI - Prince George -
Freightliner
11313 - 170 STREET
EDMONTON, AB T5M 3P5

Date Arrived: 05/02/2024
Date Invoiced: 05/30/2024
SalesType: SWF
PO No:
Terms: 30
Advisor: KIRSTEN PETERSEN
Email: kpetersen@vvgtruck.ca
Salesman: KIRSTEN PETERSEN
Reviewer: TRISTIN SUTTON

BILL TO
WARRANTY REC - FRTLNR - &SWF

DELIVER TO
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BOX 492
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VIN: 5KKPAED14LPLT8197	Fleet Unit #: C78	Mileage: 663443
Year/Make/Model: 2020	WESTERN STAR 4900FA	Body ID#:
Engine Model / Serial#:	DD16 (oil filter DDE A4711800009) / 473910S0697846	License#:
Trans Model / Serial#:	RTLO-22918B / K1343360	Axle Ratio: 4.89
Front Axle Model / Serial#:	MFS-20 / MON03962915	Tag#: TS
Rear FWD Axle Model / Serial#:	RZ-69-166 /	Selling Dealer:
Rear Rear Axle Model / Serial#:	RZ-69-166 /	Date In Svc: 09/16/2019

JOB #1 00C SWF

Travel Time and Road Call

CLAIM NUMBER# **AWXD2024A676T**

COMPLAINT RAD LEAK, DIAGNOSE & REPAIR
CAUSE RADIATOR LEAK DRIVER SIDE BOTTOM FROM CORE AND SIDE SUPPORTS CRACKED BOTH SIDES
CORRECTION TRAVELLED TO CHETWYND AND INSPECTED CUSTOMERS COMPLAINT OF COOLANT LEAK. CONFIRMED LEAK WAS COMING FROM REAR OF RAD DRIVERS SIDE VERY BOTTOM AT THE CORE. INSPECTED AND CONFIRMED SIDE SUPPORTS WERE ALSO CRACKED ON BOTH DRIVERS SIDE AND PASSENGER SIDE. MORE THEN LIKELY THE CAUSE OF THE LEAK. STEAM CLEANED OFF TRUCK, DROPPED SKID PAN. DRAINED COOLANT, RE AND RE RAD. INSTALLED AND TOPPED UP FLUIDS AND CONFIRMED REPAIR. JOB COMPLETE.

QTY	ITEM	DESCRIPTION
1	812V/MOD 3S0591700001	RADIATOR-ASSEMBLY
	VMRS	042-002-001-12-03-00-00

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